



# Job description

## Haere mai

This job description is your go-to place for all the ins and outs of this role at Internal Affairs

## Intern

### Office of Ethnic Communities

The purpose of this internship is to provide graduates with the opportunity to gain working experience within the public sector and gain exposure to 'real work' related to their qualification.

Specifically, this internship will be part of the Office of Ethnic Communities to contribute to the delivery of the Office's work programme in one of the following areas: Policy & Research or Community Engagement.

- **Reporting to:** Regional Manager Community Engagement – Northern
- **Location:** Auckland

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### What we do matters – our purpose

Our purpose is to serve and connect people, communities and government to build a safe, prosperous and respected nation.

In other words, it's all about helping to make New Zealand better for New Zealanders.

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### How we do things around here – our principles



#### We make it easy, we make it work

- Customer centred
- Make things even better

#### We're stronger together

- Work as a team
- Value each other

#### We take pride in what we do

- Make a positive difference
- Strive for excellence

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### Working effectively with Māori

Te Aka Taiwhenua – our Māori Strategic Framework – enables us to work effectively with Māori. We accept our privileged role and responsibility of holding and protecting the Treaty of Waitangi Te Tiriti o Waitangi.

What you will do to contribute	As a result we will see
<p><b>Project Management (Northern CE)</b></p> <ul style="list-style-type: none"> <li>• Contribute to complex or large projects</li> <li>• Lead smaller or less complex projects that deliver on OEC's strategic priorities and community engagement programme</li> <li>• Ensure projects have approvals, scopes, reporting and evaluation in line with OEC methodology, and seek advice from a Senior Advisor within the team</li> <li>• Carry out research, information gathering and community engagement as necessary to recommend action plans to encourage civic participation from Ethnic communities</li> <li>• Attend team meetings and other events as necessary</li> </ul>	<ul style="list-style-type: none"> <li>• OEC projects are delivered successfully in line with OEC project methodology</li> <li>• OEC continues to strengthen and refine its project approaches and methodologies in response to learning</li> <li>• OEC's projects are targeted and relevant and deliver desired outcomes</li> </ul>
<p><b>Community engagement and advice</b></p> <ul style="list-style-type: none"> <li>• Give effect to the OEC Community Engagement strategy and programme</li> <li>• Proactively maintain up to date awareness of the political, economic and social impacts and opportunities relating to ethnic diversity in New Zealand</li> <li>• Identify the needs and issues of ethnic communities in your region and provide advice to the Manager Community Engagement on these needs and potential responses</li> <li>• Attend Ministerial events in the community, as required</li> </ul>	<ul style="list-style-type: none"> <li>• OEC's community engagement strategy and programme are implemented consistently across New Zealand, underpin and support achievement of the operating model intent and four focus areas</li> <li>• Advisors are a recognised source of up to date expertise on New Zealand's ethnic communities, and prioritise continuous learning</li> <li>• OEC is targeting its community engagement in a disciplined manner, and works with others to achieve outcomes</li> <li>• The Minister is well supported and satisfied with OEC's 'on the ground' support for community events</li> </ul>
<p><b>Continuous Improvement and Best Practice</b></p> <ul style="list-style-type: none"> <li>• Identifies opportunities for continuous improvement within the business group</li> <li>• Engage with the Intern Programme</li> </ul>	<ul style="list-style-type: none"> <li>• Produces ideas on systems and process improvement</li> <li>• Successful completion of the DIA Intern Programme</li> </ul>
<p><b>Informing and Relationship Management</b></p> <ul style="list-style-type: none"> <li>• Work collaboratively as part of a team</li> <li>• Keeping manager's and business group regularly informed on work progress</li> </ul>	<ul style="list-style-type: none"> <li>• Effective collaboration</li> <li>• Trusted and respected relationships</li> </ul>

What you will do to contribute	As a result we will see
<b>Health and Safety (for self)</b> <ul style="list-style-type: none"> <li>Work safely and take responsibility for keeping self and colleagues free from harm</li> <li>Report all incidents and hazards promptly</li> <li>Know what to do in the event of an emergency</li> <li>Cooperate in implementing return to work plans</li> </ul>	<ul style="list-style-type: none"> <li>A safe and healthy workplace for all people using our sites as a place of work.</li> <li>Health and safety guidelines are followed</li> </ul>

Who you will work with to get the job done		Advise	Collaborate with	Influence	Inform	Manage/lead	Deliver to
Internal	Reporting Manager		✓		✓		✓
	Business Group Leadership Team		✓		✓		✓
	Business Group Staff		✓		✓		✓
External	Sector stakeholders	✓		✓	✓		

Your delegations	
Human Resources and financial delegations	Level Z
Direct reports	None

Your success profile for this role	What you will bring specifically
<p>At DIA, we have a Capability Framework to help guide our people towards the behaviours and skills needed to be successful. The core success profile for this role is <a href="#">Valued Contributor</a>.</p> <p><b>Keys to Success:</b></p> <ul style="list-style-type: none"> <li>Customer Focus</li> <li>Continuous improvement</li> <li>Teamwork and peer relationships</li> <li>Action oriented</li> <li>Self-development and learning</li> <li>Functional and technical skills</li> </ul>	<p><b>Experience:</b></p> <ul style="list-style-type: none"> <li>Experience in effectively managing a wide range of relationships</li> <li>Demonstrated experience meeting timeframes and producing a high quality of work</li> </ul> <p><b>Knowledge:</b></p> <ul style="list-style-type: none"> <li>Proficiency in spoken and written English</li> </ul> <p><b>Skills:</b></p> <ul style="list-style-type: none"> <li>Excellent communication skills, both written and verbal</li> <li>Strong organisational and prioritisation skills and the ability to be proactive and flexible</li> <li>Strong community engagement and stakeholder relationship.</li> <li>Team focused work ethics and the ability to work collaboratively across team boundaries</li> <li>Sound computer skills and understanding of Microsoft Office products</li> </ul> <p><b>Other requirements:</b></p> <ul style="list-style-type: none"> <li>Working towards a relevant tertiary</li> </ul>

<b>Your success profile for this role</b>	<b>What you will bring specifically</b>
	qualification